

cumulus

Use & Care Guide

Scan for setup videos



Understanding the features

Get to know the Cumulus Machine.



- (A) Pop-up capsule holder**
Press the Cumulus logo on the capsule holder to release. Push the capsule holder down to lock it back into place.



- (B) Beverage selector dial**
Rotate this dial until the desired beverage indicator light is illuminated.
- (C) Beverage indicator lights**
Still - Cold brew
Nitro - Nitro cold brew
Espresso - Cold espresso

- (D) Brew button**
Press the button to start brewing.

- (E) Light ring**
When pulsing blue the machine is cooling water.
When off the machine has cooled water and is ready for a capsule.
When pulsing white a capsule is loaded and the machine is ready to brew.

- (F) Alert light**
When white the machine needs water.
When pulsing blue the machine is pumping water into the cooling chamber.
When orange the machine needs maintenance.

- (G) Drip tray**
Empty the drip tray every 2-3 brews, or when the red water level indicator rises slightly above the grate.



- (H) Sleep button**
Press the sleep button located on the back of the machine to completely power down the machine. Note the machine cannot be powered down during brewing or maintenance cycles. Press either the sleep button or the brew button to restore power.



Setting up the machine

Follow these steps to set up and rinse your machine before making your first cold coffee.

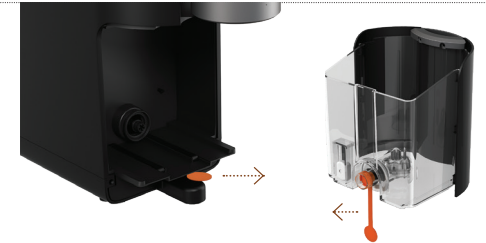
1. Unpack the machine and place it on a counter top or other flat surface, 3 inches from walls.
2. Plug the machine into a grounded outlet.
3. Press the Cumulus logo on the capsule holder to release. Note the blank cleaning capsule that shipped with the machine—leave this capsule in place. Push the capsule holder down to lock it back into place.



4. Remove the water tank by pulling the handle at the top. Remove the packaged water filter that shipped inside the tank and set aside.



5. Remove the orange plugs located on the back of the tank and on the machine under the platform where the water tank sits. Remove the stickers identifying these plugs. These items can be discarded.



6. Install the drip tray that shipped separately in the packaging.
7. Find a household container that holds a quart (32 oz) of water and that will fit underneath the spout with the drip tray in place—for example, a large measuring cup or a pitcher.



8. Fill the water tank up to the fill line with clean water, and reinsert. Do not fill the tank with any liquid except water. Using any liquid except potable water is misuse and will void your warranty.



9. The alert light pulses blue as the machine pumps water into the cooling chamber. Once the chamber is full, the alert light turns off and the light ring pulses blue indicating the machine is cooling water.



The alert light is blue when the machine is pumping water from the water tank into the cooling tank.

10. When the alert light turns off, remove the water tank and discard any remaining water, then set aside. Place your household container on the drip tray, underneath the spout. Rotate the beverage selector dial to **Still**, then press and hold the brew button until all three beverage indicator lights and the light ring turn white—about 5 seconds.



11. The machine pumps and dispenses water into your container (about 3 or 4 times), effectively rinsing the machine before first use. The water may look cloudy as it contains nitro bubbles. This is normal.



All three beverage indicator lights and the light ring are white when the machine is performing maintenance.

12. When the cycle is complete, the light ring turns off and the capsule holder unlocks. Remove the blank cleaning capsule from the capsule holder and store for future use, and close the capsule holder. Empty your household container.



Making coffee

You're moments away from the ultimate cold coffee experience. Brewed to perfection and coupled with state-of-the-art cooling technology, your beverage will emerge ready to drink at the perfect temperature—no ice needed.

1. (I) Remove the water filter from the packaging and lay it flat in the bottom of the water tank, then fill with enough clean water to cover. Let the filter prime for 5 minutes. (II) Remove the primed filter, empty the tank, then press the filter onto the pedestal at the bottom of the tank. (III) Fill the tank with clean water and reinsert.



2. The alert light pulses blue as the machine pumps water into the cooling chamber. Once the cooling chamber is full, the alert light turns off and the light ring pulses blue indicating the machine is cooling water.
3. Refill the water tank.



4. The machine hums quietly for about 15 minutes as it cools water to the appropriate temperature. The light ring turns off when cooling is complete and the machine is ready for a capsule.



You cannot brew coffee when the light ring is blue.

5. Press the Cumulus logo on the capsule holder to release.
6. Holding a Cumulus coffee capsule with the tab side down. Slide the capsule into the capsule holder from the side until you feel it click. The capsule must be fully inserted to properly function.



7. Push the capsule holder down until you feel it lock into place. The brew button light ring pulses white, indicating the machine is loaded and ready to brew.



8. Place your glass on the drip tray, under the spout.

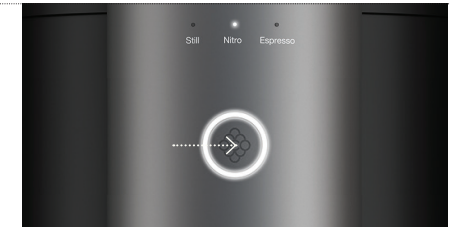


9. Rotate the beverage selector dial on the top of the machine until the desired beverage indicator light is illuminated: Still, Nitro, or Espresso.



The illuminated light represents the currently selected beverage

10. Press the brew button to start brewing. You cannot open the capsule holder once the brewing process has started.



11. When dispensing is complete, all lights turn off and the capsule holder unlocks. Press down on the capsule holder to open, remove and recycle the coffee capsule. Close the capsule holder.



Machine maintenance

The Cumulus Machine needs maintenance every 150 brews. When maintenance is needed, the alert light turns **orange**. The light turns white any time the machine needs water, but will return to orange if a maintenance cycle is needed and has yet to be performed. We recommend maintenance as soon as you see the orange light to retain the incredible taste and experience of Cumulus Coffee.




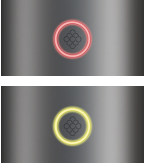
Visit our Help Center for maintenance instructions and videos.



Troubleshooting

To troubleshoot issues with your machine, start here. For more assistance, contact the Cumulus support team at support@cumuluscoffee.com.

Alert	Cause	Solution	
	The selected beverage indicator light blinks twice	You pressed the brew button while the machine was cooling water.	You cannot brew coffee when the light ring is pulsing blue. The light ring turns off when cooling is complete and the machine is ready for a capsule.
		You pressed the brew button before removing a used capsule.	You cannot brew coffee—or do anything else—when there is a used capsule in the capsule holder. Load a fresh capsule.
		You pressed the brew button and the capsule holder is empty.	Load a fresh capsule.
		You pressed the brew button and the machine needs water (the alert light is white)	Refill the water tank.
		You pressed the brew button and the machine is pumping water into the cooling chamber (the alert light is pulsing blue)	Wait until the pumping and cooling process is complete.

Alert		Cause	Solution
	The light ring pulses green	The capsule holder is stuck in the closed position.	Unplug and re-plug in the machine. If the capsule holder does not unlock, contact the Cumulus support team.
	All three beverage indicator lights and brew button light pulsing on and off	If there was a power outage during brewing, cleaning, or purging process, these lights flash.	Press the brew button to finish the previous cycle and release the capsule holder.
	The light ring pulses orange	The machine has not been able to reach the required brewing temperature within 45 minutes.	Make sure there are 3 inches of clearance on all sides of the machine and the vents on the side of the machine are unobstructed. Ensure the operating room temperature is between 55 and 90 degrees Fahrenheit. If the error continues, contact the Cumulus support team.
	The light ring pulses red OR yellow		Contact the Cumulus support team.

Disposal

Dispose or recycle the Cumulus Machine in accordance with federal and local regulations. Contact your local authorities for the environmentally safe disposal or recycling of your appliance.

REFRIGERANT AND FOAM DISPOSAL: Dispose of the machine in accordance with federal and local regulations. Flammable refrigerant and insulation material used require special disposal procedures. Contact your local authorities for the environmentally safe disposal of your appliance.

Warranty

Cumulus offers a 2-year warranty on all device purchases and a 3-year extended warranty on all registered device purchases. The warranty period begins on the date of the purchase. During the warranty period, Cumulus will either repair or replace, at its discretion, any defective product at no charge to the owner. To begin a warranty claim, reach out to warranty@cumuluscoffee.com and a trained Customer Service professional will assist you.